



SOLENT HOLIDAY HOMES

16 Bury Road,
Gosport,
Hampshire

Telephone: 023 9258 2157

Email: enquiries@solentholidayhomes.com

TERMS AND CONDITIONS

1. No smoking is allowed inside the property and you must agree not to smoke in any part of the house. However you may smoke in the garden and use ashtrays supplied.
2. We operate a no pet policy.
3. Damage to property and contents:
4. You will be held responsible for the payment of any breakages or damage that occurs in the house during your stay along with any additional costs which are caused by any of your party. These may be deducted from your £500 breakage and damage deposit. Any damage must be reported to the owner immediately.
5. If inspection of the property no breakages or damage has occurred during your stay the £500.00 deposit will be refunded within two weeks after departure.
6. Accidents and injury and personal:
7. The owner shall have no liability to you for the death or personal injury to you or any member of your party.
8. You must take all necessary precautions to safeguard your personal property. No liability to you is accepted in respect of damage to or loss of such property.
9. You will be held responsible for your own safety whilst using the swimming pool as it is unattended. Children must be supervised at all times whilst using the pool. Any broken glass found in or around the pool area will result in its closure for safety reasons. If any of the pool equipment i.e. The cover gets damaged in any way you will be liable for the cost for repair or replacement.
10. All reasonable care must be taken by you and all pool rules displayed by pool and in the information pack must be obeyed. We make every effort to keep the pool open during the summer months however it may be necessary to close it due to circumstances beyond our control. No compensation will be paid in these circumstances.
11. Noise: the house is in a residential area so there is a zero-tolerance policy on late night noise.(after 11pm)
12. You must not increase the number of guests in the party that you have booked to stay in the accommodation without prior notification to the owner.
13. You agree to keep the accommodation clean and tidy as found and leave the accommodation in a similar standard. Cookers and ovens to be clean, crockery and cutlery washed, dried and put away. Kitchen floor to be swept. Toilets clean and carpets vacuumed. Noticeable spills and stains cleaned.(do not use bleach or chemicals)
14. All bottles to be put in glass recycling bin and rubbish to be put in black bags in bin outside.
15. Every effort has been made to ensure that your stay here is enjoyable, if you do have problems or complaints please contact us immediately and we will try to resolve it.